



CLINCHFIELD SENIOR ADULT CENTER

TITLE VI COMPLAINTS OF DISCRIMINATION

Title VI complaints must be submitted in writing, signed, and submitted within 180 calendar days of the alleged discriminatory act. The complaint may be filed with the allegedly discriminating agency, the Tennessee Human Rights Commission (THRC), the relevant state agency, or the relevant federal agency.

The following information should be included in a Title VI complaint:

- The name, address, and telephone number of the complaining party. The complaint must be signed and filed within 180 calendar days of the alleged discriminatory act. If you are filing on behalf of another person, include your name, address, telephone number, and your relation to that person (for example: friend, attorney, parent, etc.).
- The name and address of the agency, institution, or department alleged to have committed the discriminatory act.
- How, why, and when the discriminatory act(s) occurred. Please include as much background information as possible about the alleged acts of discrimination. Include names of individuals involved in the discrimination, if you know them, as well as any other relevant information.
- The names, addresses, and phone numbers of any witnesses, if known, that the investigating agency may contact for additional information to support or clarify your allegations.
- The complaint should be sent to Cathy Thomas, Title VI Coordinator, P.O. Box 778, Erwin, Tennessee 37650.
- The Tennessee Human Rights Commission's (THRC) Title VI Compliance Program will be notified of any complaints within ten (10) business days of receipt.

DISCLAIMER: Please do not submit confidential information, such as your Social Security Number, Driver's License number, or birthdate with your Title VI Complaint.

Upon receipt of the complaint, the Clinchfield Senior Adult Center Title VI Coordinator will evaluate jurisdiction, the need for additional information, and investigate the merit of the complaint. If the complaint is filed by an internal party, Clinchfield Senior Adult Center does not have jurisdiction and will forward it to the appropriate agency having jurisdiction to review it.

If Clinchfield Senior Adult Center has jurisdiction to investigate, Clinchfield Senior Adult Center will investigate and adjudicate the complaint and notify parties of the final decision in writing. If the investigation indicates that a violation did not occur, Clinchfield Senior Adult Center will notify the parties of the final decision in writing.

If complainant is not satisfied with the results of the investigation, the complainant may appeal to the appropriate Federal Agency. Final action to all complaints received will take place within 60 days of receipt of the complaint.

Complainants also have the option to file a complaint directly to the THRC or the appropriate Federal Agency within 180 days of the alleged discrimination.

THRC may be reached by phone at (615) 741-5825 or toll free at 1 (800) 251-3589 or at:

William R. Snodgrass Tennessee Tower
312 Rosa L. Parks Ave, 23rd Floor
Nashville, TN 37243

For more information regarding Clinchfield Senior Adult Center's Title VI program, please contact:

Title VI Coordinator:

Cathy Thomas

220 Union Street, P.O. Box 778

Erwin, TN 37650

Office Phone: (423) 743-5111

Email: clinchfieldseniors@gmail.com,

cathythomas.csac@gmail.com

**TN Department of
Transportation Civil
Rights Division**

William R. Snodgrass
Building TN Towers
312 Rosa L. Parks
Avenue, 15th Floor
Nashville, TN 37243
[888.370.3647](tel:888.370.3647)

TN Human Rights

William R. Snodgrass
Building TN Towers
312 Rosa L. Parks
Avenue 23rd Floor
Nashville TN 37243
[800.251.3589](tel:800.251.3589)

**FHWA Office of
Civil Rights**

1200 New Jersey
Avenue, S.E.
8th Floor E81-314
Washington, DC
20591
[202.366.0693](tel:202.366.0693)

**FTA Office of Civil
Rights**

Title VI Coordinator
East Building, 5th
Floor-TCR,
1200 New Jersey
Avenue, S.E.
Washington, DC
20590
[888.446.4511](tel:888.446.4511)